



January 28, 2020

Dear Addressee:

As we adjust our thermostat to stay warm, we are reminded that many families may be forced to make difficult decisions on how to stretch the family budget to pay for basic needs such as heat, food and medication. In an effort to help educate the community about energy assistance programs that are available to assist with the burden of heating costs, Elizabethtown Gas would like to share the attached information with the families of students attending school within your district.

The attached Energy Assistance Fact Sheet provides contact information for agencies that can provide more detailed information as well as program applications. We ask that you share this information electronically, through your electronic backpacks and as a posting on your school website.

Representatives from Elizabethtown Gas are available to speak about conservation measures and energy assistance at school assemblies, back to school night, parent group meetings or any other event you may be hosting.

Should you have questions or need additional information, please feel free to contact me at 908-662-8475.

Sincerely,

**Daisy Trocan**

Energy Assistance/Weatherization Coordinator

Elizabethtown Gas

Office 908-662-8475

Cell 732-850-6847

[dtrocan@sjindustries.com](mailto:dtrocan@sjindustries.com)

# Financial Assistance Programs

**Do you or someone you know need help paying your energy bill?**

Elizabethtown Gas can connect you to financial assistance programs

## Universal Service Fund (USF)

The New Jersey Board of Public Utilities created the Universal Service Fund program to help low-income households pay for electric and natural gas service. Eligible New Jersey customers pay no more than six percent of their income for their natural gas and electric service. The USF program is administered by the New Jersey Department of Community Affairs.

**Call:** 1.866.240.1347    **Visit:** [www.nj.gov/dca/divisions/dhcr/offices/usf.html](http://www.nj.gov/dca/divisions/dhcr/offices/usf.html)

## Low-Income Home Energy Assistance Program (LIHEAP)

The Low-Income Home Energy Assistance Program (LIHEAP) helps elderly, disabled and low-income New Jersey residents pay their energy bills. Payments vary depending on income, household size, fuel type and heating region.

**Call:** 1.800.510.3102    **Visit:** [www.nj.gov/dca/divisions/dhcr/offices/hea.html](http://www.nj.gov/dca/divisions/dhcr/offices/hea.html)

## Lifeline Assistance Program

Lifeline is a utility assistance program that offers a \$225 grant to seniors or adult persons receiving Social Security Disability benefits. The benefit can be applied equally to natural gas and electric utilities.

**Call:** 1.800.792.9745    **Visit:** [www.nj.gov/humanservices/doas/home/lifelinedetail.html](http://www.nj.gov/humanservices/doas/home/lifelinedetail.html)

## NJ SHARES

NJ SHARES assists income-eligible households in paying their energy, telephone and water bills. NJ SHARES provides relief to people who are not eligible for other types of assistance.

**Call:** 1.866.657.4273    **Visit:** [www.njshares.org](http://www.njshares.org)

## NJ Comfort Partners

NJ Comfort Partners is a free energy saving and energy education program for qualified low-income customers. The program helps you save energy and money and helps make your home more energy-efficient.

**Call:** 1.800.915.8309    **Visit:** [www.njcleanenergy.com/residential/programs/comfort-partners/comfort-partners](http://www.njcleanenergy.com/residential/programs/comfort-partners/comfort-partners)

## Payment Assistance for Gas and Electric (PAGE)

The PAGE energy assistance program benefits low-to-moderate income New Jersey homeowners and renters, who are not currently receiving LIHEAP and USF benefits. Qualifying applicants may be eligible to receive a grant up to \$750 per utility within a 12-month period.

**Call:** 1.855.465.8783    **Visit:** [www.njpoweron.org](http://www.njpoweron.org)

**Customer Service**

**1.800.242.5830**

Mon-Fri 7 a.m. to 8 p.m.

**Connect with us!**



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# Programas de Asistencia Financiera

**¿Usted o conoce de alguien que necesita ayuda para pagar sus facturas de servicios públicos?**  
Elizabethtown Gas puede conectarlo con programas de asistencia financiera.

## Fondo de Servicio Universal (USF)

La Junta de Servicios Públicos de Nueva Jersey creó el programa Fondo de Servicio Universal (USF, por sus siglas en inglés) para ayudar a las familias con bajos ingresos a que no destinen más del seis por ciento de sus ingresos para pagar el servicio de gas y electricidad. El programa USF es administrado por el Departamento de Asuntos Comunitarios de Nueva Jersey.

**Llame al:** 1.866.240.1347 **Visite:** [www.nj.gov/dca/divisions/dhcr/offices/usf.html](http://www.nj.gov/dca/divisions/dhcr/offices/usf.html)

## Programa de Asistencia de Energía para Hogares de Bajos Ingresos (LIHEAP)

El programa de Asistencia de Energía para Hogares de Bajos Ingresos (LIHEAP) ayuda a personas de edad avanzada, personas con discapacidades y residentes de Nueva Jersey con bajos ingresos a pagar las facturas de energía. Los pagos varían según los ingresos, el tamaño del grupo familiar, el tipo de combustible y la región de calefacción.

**Llame al:** 1.800.510.3102 **Visite:** [www.nj.gov/dca/divisions/dhcr/offices/hea.html](http://www.nj.gov/dca/divisions/dhcr/offices/hea.html)

## Programa Lifeline

Lifeline es un programa de asistencia con los servicios públicos que otorga un crédito anual de \$225 a adultos de edad avanzada, o personas que tienen 18 años de edad o más y que reciben los beneficios del Seguro Social por Discapacidad

**Llame al:** 1.800.792.9745 **Visite:** [www.nj.gov/humanservices/doas/home/lifelinedetail.html](http://www.nj.gov/humanservices/doas/home/lifelinedetail.html)

## NJ SHARES

NJ SHARES asiste a las familias que estén dentro de los límites de ingreso del programa, a pagar las facturas de energía, teléfono y agua. NJ SHARES proporciona ayuda a las personas que no son elegibles para otros tipos de asistencia.

**Llame al:** 1.866.657.4273 **Visite:** [www.njshares.org](http://www.njshares.org)

## NJ Comfort Partners

NJ Comfort Partners es un programa gratuito de ahorro de energía y educación energética para clientes calificados de bajos ingresos. El programa lo ayuda a ahorrar energía y dinero, y ayuda a que su hogar sea más eficiente energéticamente

**Llame al:** 1.800.915.8309 **Visite:** [www.njcleanenergy.com/residential/programs/comfort-partners/comfort-partners](http://www.njcleanenergy.com/residential/programs/comfort-partners/comfort-partners)

## Payment Assistance for Gas and Electric (PAGE)

El programa de asistencia de energía PAGE beneficia a los residentes de NJ propietarios de viviendas e inquilinos con bajos a moderados ingresos, que actualmente no reciben los beneficios de LIHEAP y USF. Los solicitantes que califican pueden ser elegibles para recibir una subvención de hasta \$750 por servicio público dentro de un período de 12 meses.

**Llame al:** 1.855.465.8783 **Visite:** [www.njpoweron.org](http://www.njpoweron.org)

**Servicio al Cliente**

**1.800.242.5830**

Lunes a Viernes 7 a.m. a 8 p.m.

**¡Conéctese con nosotros!**



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